

Privacy policy

We at MOS Consult Ltd. respect your concerns about privacy and value the trust you have placed in us. This Privacy Notice describes the types of personal information we collect, how we may use that information, and with whom we may share it. Our Privacy Notice also describes the measures we take to protect the security of the information. In addition, we describe the choices you can make about how we use the information you provide to us. We tell you how you can reach us to update your contact information, remove your name from our mailing list, or answer any questions you may have about our privacy practices.

What types of information does MOS Consult collect and use about me and how does MOS Consult use the information?

We collect and use information about you to communicate with you about our products, services, promotions and events. We also collect information to improve the customer experience of MOS Consult consumers. Here are the ways we obtain information about you and the types of information we obtain. We also tell you how we use the information.

Email

When you subscribe to our email list, you provide us information such as your email address, name and ZIP code so we may communicate with you via email. We will send you email only if you have provided us with your email address and have asked us to communicate with you this way. If you've signed up to receive email from us, you'll continue to find MOS Consult in your inbox. If you don't want to receive any more Emails from us, please contact us and we will remove you from our mailing list.

Purchases

When you order or purchase a MOS Consult product or you sign a maintenance or upgrade contract with MOS Consult, you may be required to give us contact and payment information (such as credit card or bank information) so we may process your order. When you pay for a MOS Consult product using a credit card, we use your credit card information only to fulfil your order and for other internal purposes.

Purchase verification policy

Please note that MOS Consult may request to verify your purchases against your receipt or contract. Please keep your receipt or contract available to show a MOS Consult representative upon request.

Customer Service

If you contact one of our customer service representatives, we may ask you for information such as your name, address, phone number and email address so we can respond to your questions or comments. With your consent, we may retain this information to personalize your experience with us and better assist you the next time you contact us.

Website

We collect information on our website using transient cookies, sometimes called session cookies. A transient cookie is a small file that contains information about a user, and disappears when the user's browser is closed. Unlike a persistent cookie, a transient cookie is not stored on the user's hard drive; it is stored only in temporary memory that is erased when the web browser is closed. We use transient cookies to determine, for example, how you use our website so we can improve the design of our site. Transient cookies are not linked to any personally identifiable information about you. Cookies can be disabled in your web browser.

When you visit our web site, we also collect anonymous information from you. This includes the Internet browser you are using; the computer operating system you are using, time spent visiting the web site, usage patterns within the web site, and the domain name of the web site from which you linked to our site. This information is not matched to your personal information and does not personally identify you. We collect this information to help improve your experience on the web site. Additionally, MOS Consult may share account or other information when we believe it is necessary to comply with the law or protect our interests and property. This may include sharing information with other companies, lawyers or government agencies in connection with issues related to fraud or government subpoenas and warrants.

FREE Hotspot Wireless Internet

MOS Consult Ltd provides a FREE Hotspot wireless internet Service in our MOS Consult offices provided by MOS Consult for use by customers and partners of MOS Consult. All users are required to log-in individually as an independent user. [Click here to view our full FREE wireless internet terms and conditions.](#)

Other information you provide to us

Through surveys, you may provide us with information such as product preferences, reasons for purchasing a product to help us learn more about your preferences. In addition, you may give us such information if you register for or redeem MOS Consult special offers, discount coupons or other promotions.

We also may ask you to provide us with information about products that interest you. We will use such information to learn about your needs and preferences and if you choose to receive further communications from MOS Consult, to provide you with information about our products, services and promotions.

How may I indicate my privacy preferences?

Except as may be required in order to process a transaction, you may choose whether or not to give us your personal information, and if you do, how we use it. If we request your personal information, we will tell you why we are collecting it and seek your consent. Sometimes you will be asked to give your consent expressly (such as by checking a box or clicking on a web page). Other times we may obtain your consent implicitly by asking you to provide information with stated purposes but without any express statement of consent (such as when you order a product or request more information). In other cases, your consent may be implied such as when you respond to a survey when it is understood that we will use the information to learn more about your needs and preferences, or your satisfaction as a customer so as to improve our products and services. In those cases your consent will be understood if you provide us with the requested information. You may notify us at any time that you do not wish us to use your information for any purposes that are not required to complete a transaction by contacting us in any of the ways described at the end of this Notice. You may at any time withdraw or change your consent to our use and disclosure of your information or request us to delete it from our files, subject to legal and contractual restrictions and requirements related to any transaction.

How long does MOS Consult retain my information?

We retain your information as long as it is required for the purposes identified when you provided the information for such specific purposes or for any new purposes identified by us and consented to by you, and for any appropriate time thereafter including a sufficient time following to permit you to ask any questions regarding its use. Certain information is retained for longer periods for our internal audit and quality control purposes.

Does MOS Consult share the information it obtains about me with third parties?

MOS Consult does not share personal information about its consumers with any third parties outside the MOS Consult corporate family for their own marketing and customer experience purposes. However, we may do so within the MOS Consult corporate family. We do share this information with service providers we have retained to perform services on our behalf, but these service providers are not authorized by us to use or disclose the information except as necessary to perform services on our behalf or to comply with legal requirements. We also may disclose information about you as required by law.

We reserve the right to transfer any information we have about you in the event we sell or transfer all or a portion of our business or assets. If the business is transferred, we will provide you with the opportunity to tell us that you would prefer that information about you not be transferred. Should such a transfer occur, we will use reasonable efforts to try to ensure that the transferee uses personal information about you in a manner that is consistent with this Privacy Notice.

How does MOS Consult protect personal information?

The security of personal information is a high priority for us. We maintain administrative, technical and physical safeguards to protect against unauthorized disclosure, use, alteration and destruction of the personal information in our possession. We are committed to providing appropriate security controls to protect personal information we have about you against foreseeable hazards.

Does MOS Consult process my information outside of Bulgaria?

We may transfer your information outside of Bulgaria for processing and storing. The privacy laws in other jurisdictions may differ from Bulgaria privacy laws and in some jurisdictions your information may be accessed by law enforcement authorities or the courts. If you would like to obtain more information about our policies and practices relating to our transfer and processing information outside of Bulgaria, please contact us in any of the ways described below under "How can I contact MOS Consult?".

How does MOS Consult update its Privacy Notice?

MOS Consult services and promotions will change over time. This Privacy Notice will be updated periodically to reflect those changes and corresponding changes in our information practices. Whenever we revise this Privacy Notice, we will change the date on the notice to indicate when the revisions were made. We reserve the right to change our information practices and the terms of this Privacy Notice, and to apply the changed practices to all information we have about you. By using this web site, you agree to accept the terms of this Privacy Notice as stated at the time you use it. Any future access to this web site subsequent to the posting of a revised Privacy Notice will be deemed to be your acceptance of this Privacy Notice as then revised. We reserve the right to change this Privacy Notice at any time.

Does the MOS Consult website contain links to other websites?

The MOS Consult website may contain links to other websites that operate independently of MOS Consult and are not under our control. We provide links to other websites solely for your convenience and information. Other websites may have their own privacy notices, which we suggest you review if you visit any linked websites. MOS Consult is not responsible for information that is provided by, or collected through, those websites or for any other use of those websites.

How can I update my personal information and privacy preferences?

We recognize that having accurate and up-to-date information about you and your preferences is important to our ability to properly serve your interests.

Will I receive email from MOS Consult?

We will send you email only if you have provided us with your email address and have asked us to communicate with you this way.

MOS Consult also occasionally sends emails to customers who have opted in to receive emails from third parties. To unsubscribe from these communications, simply click on the unsubscribe link located within the email and you will be able to unsubscribe from the list owner.

What if I prefer not to receive communications from MOS Consult?

If you prefer not to receive product information, promotions or events from us, please contact us in any of the ways described below under "How can I contact MOS Consult?".

How can I contact MOS Consult?

Write to us at:

MOS Consult Ltd. | office@mosconsultbg.com

Attention: WiFi Terms and Conditions

Western Industrial Zone

9000, Varna, Bulgaria

Or call us at: +359 52 802 206